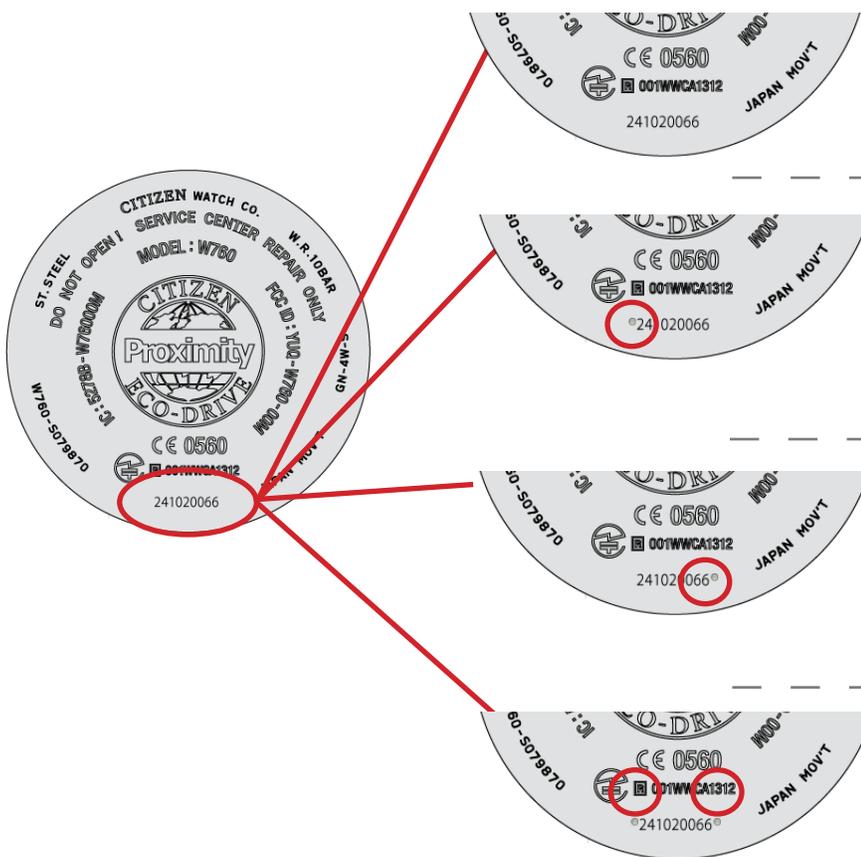# Proximity Firmware Identification

Checking firmware versions based on markings on the back of your watch.

NOTE: If Citizen has upgraded your Proximity watch or you have self-upgraded to firmware v2.5 from v2.0 you will need to refer to the Proximity App v1.1.9 or higher for firmware version determination.

No "Dot" before or after serial number: Original Firmware (v1.0). Recommend updating to firmware v2.0 for users of iOS 5 or iOS 6, v2.5 for users of iOS 7 or higher. Contact Citizen for update information.

"Dot" mark before serial number with no "Dot" after the serial number indicates firmware v1.1 installed. Recommend updating to firmware v2.0 for users of iOS 5/iOS 6. Recommend updating to v2.5 for users of iOS 7 or higher. Contact Citizen for update information.

"Dot" mark after serial number indicates firmware v2.0 or higher installed. If your iPhone® features iOS 5/iOS 6, this is your final update. If your iPhone® features iOS 7 or higher, you may self update to firmware v2.5 through Proximity App v2.5.

"Dot" mark before and after serial number indicates firmware v2.0 or higher installed. If your iPhone® features iOS 5/iOS 6, this is your final update. If your iPhone® features iOS 7 or higher, you may selft update to firmware v2.5 through Proximity App v2.5.

Checking Proximity firmware versions through Proximity App v1.1.9 or higher

With your Proximity App v1.1.9 or higher open and your Proximity watch actively connected to your iPhone® via Bluetooth®, you can determine the firmware in your Proximity watch. Referring to the main screen of the app, scroll down to "Firmware Information":

Referring to the last two characters of the number series:

1.0 - Contact Citizen to upgrade to v2.0 (iOS 5 or iOS 6) or v2.5 (iOS 7 (7.0.4 or later), iOS 8 or iOS 9)

1.1 - Contact Citizen to upgrade to v2.0 (iOS 5 or iOS 6) or v2.5 (iOS 7 (7.0.4 or later), iOS 8 or iOS9)

2.0 - Compatibility with iOS 7, iOS 8, and iOS 9 (last update for users of iOS 5 or iOS 6) Self-update to firmware v2.5 through Proximty App v2.5

2.5 - iOS 7 (7.0.4 or higher), iOS 8 or iOS 9 - Self-update future firmware versions through the Proximity App